

Benjamin Lowengard

Profile

I am a professional technologist with expertise in computing and multi-media with a diverse background in a variety of hardware and software. My professional goals are to enable SOHO, individuals, small workgroups, lab-groups and design companies with comprehensive interface training, upgrade management, networking, peripheral configuration and backup services.

I have extensive and current desktop and systems administration skills in Apple, Windows and Unix operating systems and best practices support for all devices connected to and surrounding the modern workstation environment.

Additional experience ranges from troubleshooting websites, recommending social media platforms, and implementing various levels of security for professional and individual users.

Consulting Customers (1996–present)

Thinking Pictures, NY, NY
Aqualeisure, Avon, MA
Boston University School of Medicine, Boston, MA
BU Dept of Neuropsychology/Veterans Administration, Boston, MA
Stillpoint Studios, Watertown, MA
Studio Espinosa, Cambridge, MA
MartinRandall, Cambridge, MA
CDC-IXIS, Boston, MA
MIT Arts program , MIT Council for the Arts, Cambridge, MA
Individual clients (personal system administration)

Benjamin Lowengard
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Consulting through Aquent Partners (1996–2005)

Jack Morton Worldwide, Boston, MA
Minelli Design, Boston, MA
CDC-IXIS (formerly Nvest Financial), Boston, MA
Lilla Rodgers Agency
Genome Therapeutics Corporation, Waltham MA
Harvard Translations, Cambridge, MA
Genetics Institute, Cambridge, MA
WGBH, Cambridge, MA
Arnold Communications, Boston, MA

Previous Employers (1987–2005)

Aquent Partners, Boston, MA – 1996–present
Systems Administration and Desktop Support (contract work)
Genome Therapeutics Corporation, Waltham MA – 10/99–6/00
Systems Administrator III – Senior Macintosh Administrator
US Web/Utopia, Waltham, MA – 7/97–4/98
Systems Administration – Macintosh/Backup/Unix Administrator
MIT Media Lab, Cambridge MA – 12/87–4/96
Facilities Coordinator – 1991–1996
Technical Services Administrator – 1987–1991

Education & Training Affiliations

Massachusetts College of Art 1987–1989 (Photography)
Lesley College, 1986 (Early Childhood education)
UMass Boston, 1985–1986 (Liberal Arts)
Santa Barbara Business College, 1979–1980 (Accounting)

Apple

Apple Certified ACHD October 2004

Apple Consultants Network (formerly ASPN) rejoined in 2003
Apple Developer Connection (Select member) 1998–present
Apple Support Professional Network 1996–1998

Etc.

Learn and Earn ASPN Gold and Silver level 1998, 2003, 2004
Learning Tree –Microsoft Windows 95/NT Troubleshooting 1997

MIT

C programming workshop/ Unix shell programming 1995
Iris printer Maintenance and Training 1994

Skills/Experience

Apple Macintosh OS 9 / OS X Tiger/Leopard/Snow Leopard client and server
Apple Desktop Applications and Professional Applications
Final Cut Pro Studio–Logic Studio–Apple Server Administration
WebObjects deployment, Quicktime Development, Apple Developer tools
Adobe Creative Suite: Acrobat, Photoshop, Illustrator, CS suites
Microsoft OS 98, 2000, XP, Vista and 7 workstation, upgrades and administration

Unix/BSD flavored Operating systems – **Redhat, Yellowdog, Ubuntu**
Virus protection and eradication – **Symantec, McAfee, Sophos, ClamAV**
Networking, email, router, switch configuration/troubleshooting
Backup server Administration (local and networked) – **Veritas, TimeMachine,**

BRU

Hard Disk single/firewire/Raid Configuration and forensic repair
Photography, Scanning and Printing: Nikon, Canon, Epson, HP and Leica et al
All standard (MS Office) applications/file conversions/data types and use
Open Source solutions: Open Office, Mozilla, kernel hacking and development

MultiMedia/Arts

Mobius Performance Art Group–2006–2009 board member
Be Developer Program 1996–2001(R.I.P. BeOS)
Beta tester for: Adobe, Portfolio, Eudora, Mozquito and more
Ongoing Music projects (the intensions, joypill, cold coffee)
Owlgarden Multimedia Productions
bigmattress.com: Technical supervisor for podcasts and blog
MIT Media Lab student demo
"TRAIN OF THOUGHT", "JACK'S DREAM" soundtrack
music and songs for interactive movies (cd-rom) by
MIT Media Lab students in the Interactive Cinema Group
LIFT (Former Atlanta Rock Band) Album: "Stellar" / Producer
Poetry at the Media Lab Series (graphic design)

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